



United Servicers Association

## “Jennifer’s Warranty Tips”

### Tip #1 – Mileage on warranty claim

Having trouble getting your mileage to calculate correctly on Samsung’s website?  
Here’s an easy way to ensure you get paid:

- Calculate your mileage (ex. 30 miles one way x 2 one way trips (one round trip) = 60 miles driven)
- Subtract the deductible miles (ex. 60 miles driven – 50 total deductible miles (25 each way) = 10 billable miles)
- Add up the dollar amount you should be paid (ex. 10 billable miles x \$1.25 each mile = \$12.50 due in mileage)
- Check mark the “others” box on your claim
- Fill out the “remark field” (ex. 60 total miles round trip, \$12.50 mileage due)
- In the “shipping” box, enter the dollar amount of mileage due (12.50)

Your mileage will be paid if you follow these simple steps!

*Jennifer*